

What Does The Content Spectrum Look Like?

Increasing Credibility (when done correctly) —

Advocacy/opinion - influence, sell a public issue

Public relations - Sell, inform on behalf of a client

Native ad - sell in an informative manner resembling journalism

Advertising - sell

Copyright 2017, Lewis Perdue

Journalism - inform

(1) Journalism/Reportorial: designed to <u>inform</u> -- based on verifiable facts and data with statements by or attributed to credible sources.

(2) Public relations: Should *inform/persuade* in a manner that is good journalism from a client's standpoint. To be credible, superlatives and congratulatory language must be tied to verifiable facts and data with statements by or attributed to credible sources.

(3) Editorial advocacy/opinion pieces: designed to <u>persuade</u>. To be credible, expressed opinions must be based on verifiable facts and data with statements by or attributed to credible sources.

(4) Native advertising: designed to <u>sell and/or persuade</u> but presented in an editorial/reportorial format.
 (5) Graphic advertising: designed to <u>sell.</u>

The Content Spectrum & Credibility

- The elements of getting effective readership, reaction, and response for your content -- regardless of whether it is journalism or advertising -- are basically the same.
- The implementation of those elements varies depending upon where your message fits in the journalism -> advertising spectrum.
- Credibility is earned by a combination of:
 - 1. Extent of "Sell."
 - 2. Implied third-party verification
 - 3. Relevant expert status of the third-party.
- Given intentions, format, content and other considerations, those five categories are moving targets, analog sliders along a scale with no firm digital landmarks.

- 1. Be specific about what you want: Branding/Image? Sales leads? Direct sales?
- 2. First Do No Harm: (To yourself or your customers) -- Don't annoy, offend, or endanger.
- 3. Know your customer (targeting): Narrowcast for best results. What specifically motivates them? What do you have that will help their business? What can you offer to help the ad viewer keep or advance their jobs or position in life?
- 4. Make an offer that matters: "What's in it for me?"
- 5. Select your media to fit: Go where your customers are. Once you know your customer, select your venue to reach those people

10 Primary Rules For Effective Advertising 6-10

6. Be visually eye-catching: Context matters. Shape. Size. Context. Position. Color choice has meaning and motivational content. Remember to be practical: Beauty and awesome design often fail when they fail at the other rules. Use your purchased pixels creatively - make something that does not look like a typical banner.

7. Issue a call to action: Get your clicks.

8. Convert & sell: Your ad is a content link. Links should go to a landing page that specifically pays off on the offer.

9. Rinse and repeat: Change often to avoid banner blindness.

10 Monitor results: Click-throughs and conversions. Be agile and fast.

Targeting: You can't sell to a crowd.

- No matter how loud you yell at a crowd, you reach damn few. And the bigger the subscriber or user base of any medium you choose, the more you will pay per faceless head. You always lose when you try to be all things to all people.
- But you CAN be many specific things to a number of specific target customers.



Image copyright: salajean / 123RF Stock Photo

Narrowcasting: Get A Look At The Faces



Put A Face To Your Prospect



First decision? Approval? The Ultimate Decision?



Answer the #1 question in THEIR heads: "What's in it for me?"

Target ALL The Right People

- In order to buy your product or service, people must have the ability to do so. That includes authority and financial resources.
- For example, a product sale may need to clear a technology, production, or other primary middle-management hurdle.
- But, depending on the expense involved, it will probably be a business sale as well.
- Owners and upper-management execs can have other "what's in it for me" triggers you will need to pull for success. And remember that your primary prospect may not have the ability to sell you to upper management.

Motivation, Ease, Ability All Affect Behavior



Ease Ability + Opportunity

Source: Digital Intelligence Today

Sell By Informing, Not Selling.

Maintain Focus on Them

- Your customer does not care when you shout about NEW, or FIRST or BEST or AWARD WINNING!
- Those are boasts about YOU. They care about "what's in it for ME?"

Before

facilitator Motivators rejection Signal Optivity signal deviance of pain spark of the provided of the provided

After

Behavior Change Elements motivation, ability, trigger

Core Motivators

pleasure/pain, hope/fear, social acceptance/rejection

Simplicity Factors

time, money, physical effort, brain cycles, social deviance, non-routine

Triggers

facilitator, spark, signal

© 2008 BJ Fogg www.BehaviorModel.org

"What's in it for <u>ME</u>?" ... Doesn't Apply To <u>YOU</u>.

- Advertising is about prompting a desired behavior: buying your product or services.
- Success has less to do with your product and more to do with your *customer's primary motivation*: "What's in it for me?"
- Advertising is <u>not</u> about you. It's <u>not</u> about your company, your boss, your awesome cool product or service or some mindblowing campaign. Nothing works unless it's <u>all about your</u> <u>customer</u>.
- And to be all about your customer, you need to *step inside your target customer's head*.

To find out what customers want, you must...LISTEN

- Feedback from your sales people: Make sure they know to pass customer needs to help with advertising.
- Trade shows: Listen, ask questions ... find out about the person and they will tell you their needs. Put on a hard sell and they're gone.
- Seminars
- Industry receptions
- Lunch/coffee meetings
- LinkedIn/Twitter





How should you...LISTEN?

- Read the publications your target customers read. Absorb and take notes on their problems, needs, expressed wishes, opinions of shortcomings in existing products and services. Absorb those articles and make lists of how your products and services can address those.
- Listen before you sell. People want to have their needs met. This means they want to be heard, informed. Not sold. The best selling is the offer of a solution to a problem they have told you about.
- Listen honestly and intently to hear the meaning. In one ear and out the other is a waste of time.
- Hear accurately: Paraphrase what you hear and ask if that is correct.

After listening ... UNDERSTAND

No one is going top click on your ad out of the goodness of their heart. You must make them WANT to click on it

✓ Getting a promotion ✓ More sales ✓ Recognition ✓ Avoiding disaster ✓ Saving money ✓ Finding a **better/faster way to** do something

✓ Getting a promotion \checkmark More sales ✓ Recognition ✓ Avoiding disaster ✓ Saving money ✓ Finding a better/faster way to do something

Find the TOP need/want & marry that to your TOP strength.

After understanding...ACT

- Make listening a company policy. Require others to do the same.
- Collaborate, take notes.
- **Distill** the notes into customer needs that your company can satisfy: These solutions are your selling points.
- **Prioritize** the need/solution combination.

How To Make "What's In It For Me?" Work For You

 Both of these ads are very well done ... but with minor tweaks could be even better



Make people hate you. Use these ads.

What is not considered an Acceptable Ad?

The following types of ads are currently unacceptable [±], and cannot be considered for inclusion on the whitelist:

- · Ads that visibly load new ads if the Primary Content does not change
- · Ads with excessive or non user-initiated hover effects
- Animated ads
- Autoplay-sound or video ads
- Expanding ads
- · Generally oversized image ads
- Interstitial page ads
- Overlay ads
- Overlay in-video ads
- Pop-ups
- Pop-unders
- · Pre-roll video ads
- · Rich media ads (e.g. Flash ads, Shockwave ads, etc.)

* Except when the user intentionally interacts with the ad (e.g. clicks on the ad to see a video ad playing).

Source: Ad Block Plus: https://adblockplus.org/en/acceptable-ads#criteria



Annoy + Penalize = Ad Blockers make you disappear





WIRED Gadget Lab ☑ 16 hours ago RT @nxthompson: Our beautiful new cover. And an intense story on the cyber war coming America's way. https://t.co/L25GSoqLIG https://t.co/IdsDOIZF26



Remember 3/53

What's the cost of a few seconds in the digital marketplace?

Retail businesses today face enormous challenges in delivering the fast, reliable, 24x7 omnichannel experience that users demand. And those users won't wait around for you to get it right: <u>53% of mobile site visitors will leave a page that takes</u> longer than three seconds to load.¹ <u>3/53 - 3 sec, lose 53%</u>

In recent years, many leading retailers have discovered that the page load times of their websites and apps have a significant and measurable impact on metrics like conversions and engagement:

- Walmart saw up to a 2% increase in conversions for every second of improvement in load time. Every 100ms improvement resulted in up to a 1% increase in revenue.
- Fanatics shaved two seconds off its median page load time and almost doubled mobile conversions.
- **Staples** improved page load times by 1-6 seconds and improved conversions by 10%. *The State of Online Retail Performance, Akamai, Spring 2017, P. 3*

Just a 100-millisecond delay in load time hurts conversion rates by up to 7%

- Mobile has the traffic (browse, price check), but desktop rules in conversions (buy).
 - Both important and you lose if page load is so slow they bounce.



all visits The State of Online Retail Performance, Akamai, Spring 2017, p.5

all visits that ended in conversion

Delays Kill Conversion Rates

Impact of page slowdowns on conversion rates (by device type)



Source: The State of Online Retail Performance, Akamai, Spring 2017, p.7

Optimal load time for conversions



The State of Online Retail Performance, Akamai, Spring 2017, p.6

The \$13-Billion-Dollar Second

Tiny Delays Can Sabotage Online Revenues

Amazon's \$1 Billion-Dollar Second

✓ Amazon found that slowing page load by just 100 milliseconds (1/10 of a second) resulted in a 1% decrease in sales. With 2015 net sales of \$107 billion, a delay of that magnitude would have cost it more than \$1 billion.

• Google's \$13 Billion Dollar Half Second

- ✓ An internal Google study discovered that a half-second decrease in a 10-result page (loading in 0.4 seconds) to a 30-result page loading in (0.9 seconds) decreased traffic and ad revenues by 20%.
- ✓ Given Google's 2015 ad revenues of \$67.39 billion, a 20% slowdown for a whole second would have cost it approximately \$13.48 billion for FY 2015.
- The Cost of Mobile Ads on 50 News Websites

Millennials Gung-Ho On Ad Blockers

US Millennial* Internet Users Who Use an Ad Blocker, by Device, July 2016

% of respondents



Note: numbers may not add up to 100% due to rounding; *ages 18-24 Source: Anatomy Media, "Millennials at the Gate" conducted by Google Consumer Surveys, Sep 20, 2016

Reckless Endangerment: Malvertising

- Why should you care? If you advertise in places that allow malvertising, you are needlessly putting your customers at risk. Even if it is not your ad that nails them, you may be blamed.
- How Malvertising works: From Cyphort SlideShare deck
- A sample of <u>Malvertising</u> headlines Illustrates an inherent danger of large corporate advertising servers



- Yahoo, MSN Struck by Advanced Malvertising
 <u>Campaign</u>
- Major sites including *New York Times, AOL, the NFL* and **BBC** hit by 'ransomware' malvertising
- Google DoubleClick Network Hit With More
 Malvertising
- Forbes forces readers to turn off ad blockers, promptly serves malware
- Hackers spread malware via Yahoo ads
- <u>Google Ads Allow Malware on HuffPo</u>
- Pair of ad fraud campaigns linked to defacement attacks by Indonesian hackers
- <u>Malvertising campaign leads to DoubleClick ad</u> <u>fraud</u>
- How Forbes inadvertently proved the antimalware value of ad blockers
- <u>Google's DoubleClick ad network abused once</u> <u>again in malvertising attacks</u>
- <u>Google's Doubleclick ad servers exposed millions</u>
 <u>of computers to malware</u>
- <u>Google's DoubleClick by ad networks, malware</u> <u>could have hit many.</u>

Source: Cyphort, https://image.slidesharecdn.com/rsa-2015-malvertising10mins-150430133806-conversion-gate01/95/malvertising-4-638.jpg?cb=1430419143

Advertising Malware On The Rise

Nearly 1 million new malware threats released every day



Last update: 06-13-2017 10:30

Copyright © AV-TEST GmbH, www.av-test.org

How Ads Bought Through Google Get to the Wrong Place

Advertisers and the agencies they hire generally want their ads to reach certain types of people. But they can't control where on the web that target audience spends its time.



Another good reason to avoid ad servers



Desktop Dominates Business Hours





Mobile growing, but desktop dominates business hours & purchase decisions



Go Where Your Customers <u>Want</u> To Hang Out

• Place your ad where your where your customers LIKE to go.

 Avoid slow-loading sites with obnoxious Flash, auto-running video, potential malware ads, other technologies they hate.

• Know the position where your ad will appear.

 Do not buy an ad unless you know the exact real estate you are buying.

• Beware of big industrial ad servers.

 \circ Untargeted

 \circ Expensive

ONO guaranteed position

OMalware potential

Targeting (2): Industry Websites & News Stories Are Top Purchase Drivers for B2B Buyers

Top 10 Purchase Drivers for B2B Buyers*

% of B2B Buyers who say the following most influences their decision when purchasing products/services for their business/department

Note: Respondents chose only one option

Relevant industry website

News story	12%
Advertisements in traditional media (e.g. TV, Newspaper)	11%
Conversations with people from the company/organization on a social network	10%
Sales presentations	8%
Direct mailings with product/company information	8%
Branded communities created by the company / organization	7%
Branded community / group inside a social network service you use	6%
The microblogging profile of a company / organization (e.g. Twitter)	6%
Ads in relevant trade press	4%
Source: Global WebIndex.com Q4 2016	4%

Source: GlobalWebIndex.Com

Execution - Ad Design

- Context matters: Design your ad to be distinctive from your ad and editorial neighbors. That means guaranteed position
- Make an offer that matters to your customer: "What's in it for me?"
- Be visually eye-catching: Color choice has meaning and motivational content.
- Be practical: Results matter more than a design award. Beauty and awesome design often fail when they fail at the other rules.
- Be creative in a practical way: Use your purchased pixels creatively make something that does not look like a typical banner.
- Issue a call to action.
- Pay off: Your ad link should go to a landing page that backs up the offer.
- Rinse & Repeat: Change often to avoid banner blindness.

Where The F On A Page Or Screen Do You Want Your Content (Advertisement) To Appear?

- Just as in real estate, location, location, location, location matters for a web page.
- Squint or defocus your eyes a bit and focus only on the red heatmap areas and you will see an "F" shape indicating a falloff of interest as the person scanned down the page.
- The "F" shape was disrupted in the middle image because the eye was attracted by an image. Relevant pictures and especially human faces (see next image) can be used to disrupt the "F" pattern and direct attention in a purposeful manner.
 - Source: Nielsen-Norman Group: F-Shaped Pattern For Reading Web Content

•



www.useit.com

Heatmaps from user eyetracking studies of three websites. The areas where users looked the most are colored red; the yellow areas indicate fewer views, followed by the least-viewed blue areas. Gray areas didn't attract any fixations.

The above heatmaps show how users read three different types of Web pages:

- an article in the "about us" section of a corporate website (far left),
- a product page on an e-commerce site (center), and

• a search engine results page (SERP; far right). Source: Nielsen Norman Group: https://www.nngroup.com/articles/f-shaped-pattern-reading-web-content/
Faces are important eye attractors and will usually disrupt the "F" pattern EVEN DE LOOKING FOR A CAR WE HAVE GREAT NEWS

Additional resources:

- F-Shaped Pattern For Reading Web Content
- <u>NN-Client List (Partial)</u>
- About NN/g



Landing Page Design - A great offer has to pay off IMMEDIATELY otherwise, you get clicks but not lots of conversions

- You need to **pay off better for people who click through** to the sign-up page. Rather than a single landing page for all links and banners, it would be better to "pay off" by playing off the ad text.
- This means having a bit of **specific content that connects to the offer** ... and adds a bit more reason that some one who was interested in that headline should register.

Landing Page Design - A great offer has to pay off IMMEDIATELY

This was from an email: looked exciting!

IBWSS San Francisco Is Here Get Your Visitor Pass Today

San Francisco, California. July 26-27, 2017

Connotations are important. "pass" implies "free."



A great offer has to pay off IMMEDIATELY

- To the right, is the top of a lengthy landing page. The word "pass" is nowhere to be found.
- People need to be directed. They are looking for directions and the direction keyword is "pass."
- Many visitors will be pissed and punt. The email sold them "pass" and they are not looking for tickets or registration. In reality, this will turn out to be free. But will you hang on to them long enough?



A great offer has to pay off IMMEDIATELY

- The unusually motivated might spend more than 1.5 seconds (but you canNOT count on it).
- If they hang around, they might click on the tickets button and get a pop-up (which many browsers block by default) shown to the right.



A great offer has to pay off IMMEDIATELY

to	Select Tickets I! WAIT! the pass doesn't need a promo code the people who saw <u>this command</u> d punted.)	× (tell that Inter Promotional Code
	July 26-27 (11 am to 4 pm) Expo Floor Only Pass FREE	1 ~ 0 1 2
	Get your trade registration pass today for free and avoid entry fee of \$40. Hide Info	3 Sales end 4
	July 26-27 (9 am to 5 pm) Conference, Workshops and Expo Floor Pass (Lunch Included) \$500.00	5 6 7 8 9 10
	Access to All Conference Sessions, All Workshops, and Expo Floor (July 26-27)	. Includes Lunch.

Additional Resource:

 <u>Is Eventbrite Helping Or Hurting Your</u> <u>Workshop Attendance?</u>



This is the ad that stands out





Remake for visibility & payoff + conversion

Payoff!

VISIIUK Private Label B	WINE & SPIRITS WINE & SPIRITS WINE & SPIRITS SPIRITS SHOW-SF	26 2017 Inter	national
_	Select Tickets	×	nd Spiri
	Ent	er Promotional Code	1)
The DISTILLER	July 26-27 (11 am to 4 pm) Expo Floor Only Pass FREE	0 ~	Network
	Get your trade registration pass today for free and avoid entry fee of \$40. Hide Info Sa	lles end on July 27	(ETS
DESCRIP Visitor The Inte annual 1	July 26-27 (9 am to 5 pm) Conference, Workshops and Expo Floor Pass (Lunch Included) \$500.00	0 ~	.:00 AM – 00 PM
profess IBWSS v	Access to All Conference Sessions, All Workshops, and Expo Floor (July 26-2	7). Includes Lunch.	
bulk wir or contr		CHECKOUT	
WHO AF	RE THE VISITORS / BUYERS?	Conforance Conta	2

This Is How You Get Clicks For Content -1

- 1. Rob McMillan knew what his audience was immensely interested in.
- 2. Shaped a shortchanged but powerful headline that was impossible to ignore
- 3. Paid off on the headline by:
 - Offering a strong up-front chart (pictures speak louder ...)
 - Paid off on the headline and followed up on the chart with tightly written and informationpacked analysis and more charts.
- 4. 1-3 got immediate first-day response.
- 5. All of that combined prompted people to share which is why, on the second day, Wine Industry Insight was pushed into #2 by Facebook

Get Your Clicks - 2

Monday, May 29, 2017

Restaurant Wine Sales Collapsing for Small Wineries

- It's more about the value of having compelling content aimed specifically at your target audience and a solid, concise, clearly written headline.
- I am forever trying to get this across to PR folk and other content creators.

Restaurant Wine Sales Collapsing for Small Wineries



I will Always Love You

Every credible measure that I see regarding restaurant wine sales is trending negative for the small family run wineries. Why? What's behind the declining trend? Economics? Changing consumer attitudes? Conspiracies from wholesalers? Big wineries displacing the small ones? It's not due to a lack of desire from restaurant owners.

Get Your Clicks - 3

Referring URLs For: http://svbwine.blogspot.com/2017/05/restaurant-wine-sales-collapsing-for.html

Source: Analytics, SVB on Wine, reprinted by permission

Entry		s, day of publication
http://wineindustryinsight.com/jump	1111	
http://m.facebook.com	345	
http://m.facebook.com/	211	
http://svbwine.blogspot.com/2013/0	95	
https://www.google.com/	82	
http://svbwine.blogspot.com	75	-
https://www.facebook.com/	69	-
http://svbwine.blogspot.com/2017/0	28	and the second
https://t.co/	28	1 A
android-app://com.google.android.gm	27	and the second

Referring Sites

Entry	Pageviews		
wineindustryinsight.com	1112		
m.facebook.com	560		
svbwine.blogspot.com	279		
www.google.com	91		
www.facebook.com	70		
t.co	38	E Contra de	
com.google.android.gm	27		
www.windhatiness.com	22		
outlook.live.com	18		
svbwine.blogspot.com.au	10		

Eyes & Faces Attract Attention -1

WINE PLACES

- A look inside Tank Garage Winery, the winery hidden inside a California gas station
- <u>3 Vineyards to Visit in Artisanal Sardinia</u>
- Texas State of Wine

NORTH AMERICAN REGIONAL WINE NEWS

- <u>NY: Planning board struggles with controversial winery applications</u>
- Making Quality Wine in Virginia



ENVIRONMENT & SUSTAINABILITY

Climate change battle heats up for Australian winemakers

EUROPE & THE UK

- UK: Fizz leads the top trends for Christmas and beyond
- Brexit blamed for lower Christmas Champagne orders

DOWN UNDER

- OZ: Cheap wine is not a concern
- OZ: Wine industry conference alliance to continue in 2019

NOT JUST FOR THE TRADE

DNA Biohackers Sold A DIY Kit For Glowing Booze And Here's What Happened

CRAFT BEVERAGES: BEER, CIDER, WINE & SPIRITS - A Sampling of Today's Headlines

- Premiumization, Prices, and Positioning
- Obscure apples pose new challenges for growers, makers
- New bill would allow you to fill your growler at the Grocery store (MI)
- Are Carlsberg's New Beer Patents Controversial? Probably (UK)
- Pennsylvania's Big Year of Beverage Alcohol Rule Reform

Get the rest of today's craft news at Craft Beverage Insights

SPONSORED BY:

One Good Day

One good day can make a real difference to someone with terminal cancer.²⁴



Eyes & Faces Attract Attention -2

 Faces dominate eye tracking even with a boring staff page



iPad ᅙ

Attract Attention -3

Eyes & Faces



TIMES

TOP STORIES CRIME POLITICS BUSINESS SPORTS FOOD HEALTH WEIRD TECHNOLOGY ENTERTAINMENT

4:43 AM

nltimes.nl

CONSTRUCTION WORKERS: REPORT

MAY 19 '17 13:20 BUSINESS

There is a rapidly increasing shortage in construction staff in the Netherlands, according to benefits agency UWV. There is a major need for carpenters, masons and installation engineers, as well as many vacancies for preparatory construction staff like jop preparers, ANP reports.

• Even if the faces are not human. (The eyes have it.)



POLITICIAN KILLER'S FUNDAMENTAL RIGHTS VIOLATED IN INFORMATION LEAK: OMBUDSMAN

MAY 19 '17 12:45 CRIME

The fundamental rights of Volkert van der Graaf, convicted murderer of politician Pim Fortuyn, were violated when personal information about him leaked to the public just before his release in 2014, the National Ombudsman Reinier van Zutphen concluded in a complaint filed by Van der Graaf, the Volkskrant reports.



ROTTERDAM COPS THREATENED BY ERDOGAN SUPPORTERS: MAYOR

MAY 19 '17 12:10 CRIME

Police officers in Rotterdam were threatened by supporters of Turkish president Recep Tayyip Erdogan, Rotterdam mayor Ahmed Aboutaleb wrote to the city council. According to him, there were "several signs of threat and intimidation" and these were mostly directed at officers with a Turkish background, RTL Nieuws reports.



EMERGENCY ROOM'S CEILING COLLAPSES AT VENLO HOSPITAL MAY 19 '17 11:35 HEALTH

The ceiling of the emergency room in the VieCuri hospital in Venlo collapsed on Thursday night, a spokesperson confirmed to NU.nl. No



* 97%

JEAKUT



FIND THE RIGHT TEE!





In the News Sniper's laugh Ten Commandments The religious left White House Military recruits Sea 'pickles' Paddington Bear Airline apology

Attention - 4

Attract

• Example of a really good ad:

How the push for a Senate health-care vote fell apart amid **GOP** tensions

The process of trying to deliver on a signature Republican promise has been chaotic and revealed tensions between the president and the GOP Senate, as well as between Senate Majority Leader Mitch McConnell and the members he has long been known for managing with steely efficiency.

By Robert Costa, Sean Sullivan, Juliet Eilperin and Kelsey Snell

• The Fix: The GOP's healthcare bill is political kryptonite

Republicans running for governor put in a tough position by health-care cuts

The challenge for GOP candidates in the 38 states holding gubernatorial contests this year and next is particularly pronounced in swing states and in those that have expanded Medicaid coverage under the Affordable Care Act.

By John Wagner and Fenit Nirappil

As legislative battle over health



Cardinal George Pell arrives to make a statement at the Vatican. (AP)

Top-ranking Vatican cardinal charged with sex offenses in Australia

Cardinal George Pell, the Vatican's treasurer, denied the accusations against him and announced that he would take a leave of absence to defend himself. The Vatican said his work to reform the church's finances will continue while he is away.

By Stefano Pitrelli, Michael Birnbaum and A. Odysseus Patrick • 1 hour ago

 Sex abuse scandal has followed Cardinal Pell for decades

Pentagon plan to defeat ISIS looks vorv much lika Ohama's annroach



SAVE 20% Use Code GUMHEALTH



Formatting Text For Landing Pages

 Make sure to connect the ad to the landing page. Use the same trigger words and perhaps a smaller version of a relevant graphic. The page should pay off by fulfilling the offer or expectation created by the ad.



People looked at 29% of words, initialisms, and acronyms that appeared in all capital letters. Source: Nielsen Norman: How people read on the web

Formatting Text For Landing Pages



People looked at a whopping 70% of the bulleted lists that were presented to them. Source: Nielsen Norman: How people read on the web

Formatting Text For Landing Pages

Summary

- Use Sections, Headings, and Subheadings.
- Sections and headings are probably the best ways for information designers to direct the user. Headings denote the topic as well as the priority of the content on a page.
- The better websites break content into chunks that are easily discerned with just a look or even peripherally. White space, color, borders, compacting text into a visual family or section are all good ways to indicate one body of related information.

Be creative with your space



DOWNLOAD THE ULTIMATE BUSINESS PLAN TEMPLATE

Ad Images- Good & Bad

iPad ᅙ 🔆

4:11 AM



IN DEPTH

Did the Sacramento County assessor and her staff get lower tax bills? Out late and hungry? You and your tattoos are welcome at this midtown spot

CRIME - SACTO 911

Surveillance video released of Broadway carjacking

CRIME - SACTO 911

Fire sweeps through two businesses, apartment on Jackson's Main Street









DJ Khaled surprises UC Berkeley statistics

* 100% 📖

Ad Images- Good & Bad

KeyBank Serves As Conduit For New HUD Rules



HUD has relaxed its debt requirements on certain transactions, which allows an owner to consider HUD financing much sooner. Bisnow sat down with **KeyBank Real Estate Capital** VPs **John Randolph** and **John Hink** to discuss recent changes to the program.Randolph tells...

Read Full Story

Share: 🖂 f 🍠 in

Top Stories On The West Coast



Bisnow Honors Bay Area Power Women: Part 9



escapeascent

BISN

Color!

😑 🔍 World U.S. Politics N.Y. Business Opinion Tech Science Health Sports Arts Style Food Travel Magazine T Magazine Real Estate











Pardon My Sweat, and Pass the Borscht

Chicken-Roasting Method All Good Cooks Know Bedroom

You Don't Know Tiger Woods

Unknown Edith Wharton Play Surfaces



World » Manchester Bomber Met With ISIS Unit in Libya, Officials Say For Britain's Labour Party, a Mild Defeat May Be Worst of Al India Acknowledges Three Cases of Zika Virus	Business Day » Your Money: Airbnb Is Popular, but Renting Out Your Car? That's Another Story Dissecting Marissa Mayer's \$900,000-a-Week Yahoo Paycheck The Velvet Rope Economy: The Doctor Is In. Co-Pay? \$40,000.	Opinion » Op-Ed Contributor: To Be Great, America Must Be Good Editorial: The Problem With Jared Kushner Gail Collins: Trauma, Taxes and Trump	REAL ESTATE » CALOUATOR Best College Degrees for Homeownership By MICHAEL KOLOMATSKY As commencement season winds to a close, we look at which graduates are likely to be the
U.S. » Colleges Celebrate Diversity With Separate	Technology » Airbnb Hosts More Likely to Reject the Disabled, a Study Finds	Arts » Now 'Spamilton' Really Can't Miss Its Shot to Tease 'Hamilton'	first to own a home. I Comment Search for Homes for Sale or Rent Mortgage Calculator
Commencements Urban Studies: A Revitalized Pittsburgh Says the President Used a Rusty Metaphor A Mobster, a Family and the Crime That Won't Let Them Go	Maybe Private Russian Hackers Meddled in Election, Putin Says Uber Says It Just Noticed Error on Pay, but It Was No Secret	Spanish Treasures Overlooked in New York Find Love in Madrid Critic's Notebook: The Mysterious Case of the Glut in True-Crime TV	MOST EMAILED MOST VIEWED RECOMMENDED FOR YOU DOMESTIC LIVES What No One Ever Tells You About Tiny Homes A GOOD APPETITE A GOOD APPETITE A GOOD APPETITE
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